PARENT INFORMATION PACKAGE



Tomorrow's Topkids

Child Care Society

Please read carefully; you are responsible for the information within this package. If you have any questions, please contact us at 604-437-4744 or via email at registration@ttk.og

IMPORTANT INFORMATION Please have this translated

RENSEIGNEMENTS IMPORTANTS Prière de les faire traduire

INFORMACIÓN IMPORTANTE Busque alguien que le traduzca

CHỈ DẪN QUAN TRONG Xin nhò người dịch hộ

重要資料 請找人爲你翻譯

これはたいせつなお知らせです。どなたかに日本間に択してもらってください。

알려드립니다 이것을 번역해 주십시오

ਜ਼ਰਰੀ ਜਾਣਕਾਰੀ ਕਿਰਪਾ ਕਰਕੇ ਕਿਸੇ ਕੋਲੋਂ ਇਸ ਦਾ ਉਲੱਬਾ ਕਰਵਾਓ

TTK reserves the right to make amendments to the information provided in this package. Notifications will be provided if changes occur.

WELCOME



Tomorrow's Topkids Child Care Society MISSION STATEMENT

Tomorrow's Topkids Child Care Centres will support and strengthen the family unit by providing a safe and stimulating environment for children. Children will be encouraged to try new experiences, taught the value of self and every person and provided with the opportunity to acquire skills for tomorrow's world.

- We believe all families have the right to accessible, affordable neighbourhood childcare services.
- We believe all children have the right to loving, caring and qualified caregivers.
- We believe a holistic approach to childcare better meets the needs of the whole child; their physical, their intellectual, their emotional and their social development.

Children are a product of their environment;
It is our objective to create a wholesome, caring and stimulating environment.

TTK.ORG

PROGRAM OBJECTIVES AND DESCRIPTION



Each morning and afternoon we offer the importance of choice! Children may choose from a variety of activities according to their own skills and interests. These include team games, creative art, board games, outdoor exploration, science, and baking. Daily outdoor play is an important part of our program; we play outside rain, shine, wind, and snow! Please ensure that your child has clothing appropriate for outdoor play. Our programming encourages the development of the social, creative, cognitive, physical, and emotional components of the children's well-being.



We serve a nutritious snack every afternoon, which always includes fruits and/or veggies, along with a hot or cold snack, like crackers and cheese or chicken noodle soup. In addition to our daily afternoon snack, additional snacks may be provided on Professional (Pro-D) Days and breaks. During these times, please send your child a morning snack and a packed lunch.



We realize that some parents/guardians like to send a "treat" with their child to the centre in recognition of their child's birthday or as a holiday present (cake, cupcakes, ice cream, and so on). The staff and children at the centre appreciate and enjoy these "treats" and thank the families for the extra time they took to send them, however, we also ask that a complete ingredient list be sent as well, to ensure that no one with any allergies accidentally eats something harmful!

We look forward to meeting your child! Any information you are able to provide about their personality, likes, and dislikes is always appreciated.

The TTK staff thank you for helping us to keep all the kids healthy and happy!

COMPLAINTS AND REPORTS



COMPLAINT POLICY

Tomorrow's Topkids would like to present to you our framework for handling complaints or concerns you may have regarding our child care program. In the event that you do have a concern or complaint, we encourage you to let us know by using the following complaint system:

- 1. Please address your concerns to the staff person or program supervisor directly involved, so that the problem can be addressed quickly.
- 2. If you are not satisfied with how the problem is being handled, please notify a Tomorrow's Topkids Manager at 604-437-4744 or email registration@ttk.org.
- 3. If you are still not satisfied, then you may make a complaint directly to our Licensing Officer. The number will be provided to you upon your request.
 - a. Your name will not be provided to Tomorrow's Topkids.
 - b. The complaint will be investigated by a Licensing Officer.
 - c. Written complaints will be responded to in writing by the Licensing Office.
 - d. Complaints can be made anonymously.

SERIOUS INCIDENT REPORTS

The Tomorrow's Topkids staff are required to fill out incident reports or to log incidents into our logbook for anything that disrupts the normal routine of the centre; such as accidental injury, fights, or parent/guardian complaints. This is so that all staff, regardless if they were present at the time or not, may be fully informed of the state of affairs in the centre and with each child.

PREVENTING CHILD ABUSE

The Tomorrow's Topkids staff practice an "open door" policy for all authorized family/guardians and encourage parents to visit the centre at any time.

Staff are required by the Child, Family and Community Services Act to report **any suspicion** of abuse to the Ministry of Children and Family Development. Abuse can be, but is not limited to, physical, sexual, or emotional abuse or neglect.

ILLNESS POLICY

Children are often ill. We understand this presents problems to working parents who are unable to be absent from their jobs. However, when your child is sick, please do not bring them to a Tomorrow's Topkids Child Care Centre. TTK is not the place for a sick child.

We strongly suggest that you make arrangements in advance for the occasions when your child may become ill.

As a guideline, your child should be kept at home or removed from the centre if they:

- have temperature over 38 degrees C
- are vomiting or had diarrhea within the past 24 hours
- feel too unwell to participate in the usual daily activity including outdoor activities
- have an undiagnosed skin rash
- have persistent pain
- are not well enough to attend school
- have a communicable disease

Prescribed medication will be given to a child only if it is in the original prescription container. The container **must** have a pharmacy label and **must** include the name of the child, the date, the name of the medication, the dosage, the method of administration and it must not be expired.

Non-prescribed medication will be administered only with a completed and signed "Request for Administration of Non-Prescription Medication Form" **completed by a medical practitioner.** The forms are available from the Head Supervisor or the TTK office.

If a child becomes ill or is seriously injured at the centre, the parent/guardian will be notified immediately and <u>will be required</u> to pick up their child or arrange pick-up by an authorized person.

ALLERGIES

To ensure the safety of all the children under our care, the TTK staff will need a complete list of your child's allergies. This list should include all the allergies your child suffers from, the type and severity of their actions, and any medications that may need to be administered (along with the release forms to allow staff to do so) and any other procedures to follow. All allergies will require additional information. Should emergency medication such as an inhaler or EpiPen be required, additional forms will need to be completed by a medical practitioner before the child can attend. These forms will be provided to you at the time of registration.

If your child has medical or behavioural conditions, allergies, or food preferences that are not disclosed at the time of registration, their enrollment may be affected.

Thank you for your cooperation in keeping our centres happy and healthy environments.

ARRIVAL/DEPARTURE/ABSENCES

- To ensure the safety of each child in our care, every child must be walked into the centre and verbally signed in or out with a staff member. No child may walk in to the centre unaccompanied, even from the parking lot.
- At the end of the day, your child will only be released to you or people you have authorized to pick up your child.
- A child will not be released to anyone who you have not authorized to pick up your child.
- If the person picking up your child is unfamiliar to our staff, this person will be asked to produce government issued photo identification.
- To avoid confusion for both your child and the staff, please inform the centre whenever your child is to be picked up by someone other than yourself.
- If your child is or will be absent on any given day, please notify the centre your child attends **before** they are expected by the child care staff. This will avoid any confusion when attendance is taken and your child is unaccounted for.
- If you pick up your child directly from the playground or field, you must verbally sign your child out with a staff member. Once signed out, the children are no longer our responsibility and we will accept no liability for anything from that point on.
- All visitors to the centre will be required to report to a staff person first to identify themselves and state the purpose of their visit.
- Staff to child ratio will be maintained as per licensing requirements.
- Children will not be allowed to play in an unsupervised area, the only exceptions are Leaders (children in grades 4-7) with a signed "Distal Supervision Contract".
- We will NOT release any child after dark that is not accompanied by an adult; even with a signed "Permission to Walk Home Alone" form.
- The buddy system will be in effect any time a child leaves the group (washrooms, handwashing, eater fountain, etc.).
- All children and staff are responsible for keeping the centre clean and organized. We appreciate your cooperation in waiting for your child to tidy up before leaving the centre.
- Please provide any information about custody, or changing custody arrangements, at the time of registration. Tomorrow's Topkids will follow only what is written in a child's form. For all changes, please contact the TTK office (604–437–4744 or registration@ttk.org).
- Tomorrow's Topkids centres close at 6:00pm daily (5:30 pm at MacCorkindale during Seasonal Breaks Winter, Spring, and Summer). Any parent arriving after closure time will be charged a late pick-up fee of \$10.00 for every 15-minute increment per child. Repeat offenders may be removed from the program.
- Our school aged programs are open from 7:00am until the morning bell, and from school dismissal until 6:00pm during the school year. For Pro-D (non-instructional) days we are open from 7:00am-6:00pm. For early dismissal days, we will be open from dismissal until 6:00pm.

These hours will change during the school breaks (Winter, Spring, and Summer).

Staff members are not permitted to drive or walk your child home.

DISCIPLINE PHILOSPHY

The process by which each child learns socially acceptable and appropriate behaviour differs from one child to the next; all children make mistakes. It is the role of the staff to guide each child through difficult situations, to redirect inappropriate use of energy into constructive endeavors, and to teach group problem-solving skills.

The guidance strategies utilized by Tomorrow's Topkids are in accordance with the brochure put out by the Ministry of Health: "Guidance & Discipline with Young Children."

The guidance strategies for PREVENTION are:

- 1. Establish clear, concise, and simple limits
- 2. Offer straightforward explanations for limits
- 3. State limits in a positive way, rather than in a negative way
- 4. Focus on the behaviour rather than on the child
- 5. State what is expected rather than post a question
- 6. Allow time for children to respond to expectations
- 7. Reinforce appropriate behaviour with both words and gestures
- 8. Ignore minor incidents
- 9. Encourage children to use staff as a resource
- 10. Scan

The guidance strategies for INTERVENTION are:

- 1. Gain a child's attention in a respectful way
- 2. Use proximity and touch
- 3. Remind
- 4. Acknowledge feelings before setting limits
- 5. Distract or divert when appropriate
- 6. Model problem-solving skills
- 7. Offer appropriate choices
- 8. use natural and logical consequences
- 9. Redirect
- 10. Limit the use of equipment

Tomorrow's Topkids is committed to providing quality childcare. Our staff team reserves the right to assess each incidence or occurrence on an individual basis.

GUIDANCE AND DISCIPLINE POLICY

When problems and conflicts happen, the staff will encourage, with minimal supervision, peer resolution of minor problems. When staff intervention is required, the following steps will be taken:

- The child will be asked to stop. All parties involved will be removed from the situation and encouraged to discuss the issues involved and then redirected to an appropriate activity.
- 2 If the same behaviour is observed, step 1 will be repeated. depending on the severity of the offence, the child may be asked to sit quietly for 5 to 10 minutes and the parent will be informed.
- If the behaviour persist, staff will request a meeting with the parent and the program manager to cooperatively seek a solution and appropriate consequence.
- If the behaviour continues, the parent will be contacted at work or home and asked to remove their child from the centre immediately. The child will not be allowed to return into the program until such time as the staff team and the family are able to meet and discuss the situation. No refund will be given to families for services.
- Continual recurrences will result in the withdrawal of the child from the centre. No credit will be given for unused services.

For the safety and enjoyment of all participants and staff, unacceptable behaviours that are viewed as hurtful, harmful, or cause a great deal of suffering will not be tolerated. When considering whether a specific behaviour is detrimental to others, staff will evaluate the behaviour to determine if it is being continually repeated over time; if it is intended to hurt; and if it involves a power imbalance or manipulation.

Agressive behaviours intended to hurt and/or cause discomfort are not acceptable.

The following procedures are in place for children engaging in malicious behaviour or an unprovoked attack:

- 1 Parent/Guardian will be contacted immediately and asked to remove their child from the premises.
- 2 Before the child is allowed to return, the staff and parents/guardians will meet to discuss appropriate consequences for the child's actions.
- Two recurrences of the same behaviour will result in the immediate withdrawal of the child from the centre. No credit will be given for unused services.

Tomorrow's Topkids is committed to providing quality child care. Our staff team reserves the right to assess each incidence or occurence on an individual basis.

CLOSURES



UNEXPECTED CLOSURES

Unexpected closures include heavy snowfall, inclement weather, power outages, gas leaks or job action, etc. In the event of an unexpected closure, every effort will be made to inform affected families immediately.

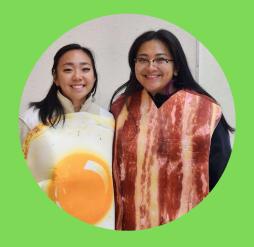
In the event of snow, please visit our social media accounts (FaceBook, Instagram, and/or Twitter) for possible closures and updates or call our office at 604-437-4744.

TOMORROW'S TOPKIDS IS CLOSED ON RECOGNIZED AND STATUTORY HOLIDAYS

- New Year's Day
- Family Day
- Good Friday
- Easter Monday
- Victoria Day
- Canada Day
- B.C. Day

- Labour Day
- National Day for Truth and Reconciliation
- Thanksgiving
- Remembrance Day
- Christmas Day
- Boxing Day

STAFFING









All staff employed by Tomorrow's Topkids must:

- Complete a Criminal Record Check prior to working with the children
- Undergo an interview process including three reference checks
- Participate in Training and Orientation sessions
- Wear a badge while on site identifying themselves as a TTK staff person
- Staff pictures and names are posted so that families can easily identify who is working
- Have current CPR and Emergency First Aid certification
- Meet all other Community Care Facilities Licensing requirements

STUDENT STAFF AND VOLUNTEERS

We often have past participants return to us as student staff or volunteers once they are in Secondary School. These staff members and volunteers are important members of the TTK staff team. While they also are required to have a criminal record check, references, and training, they are never alone with children and are not counted in the staff to child ratio.

YOUTH PROGRAMS



Our Youth Programs are designed for empowering the youth in our centres, mainly focusing on children who are in grade 4 and up, who are trustworthy and able to accept more challenges with minimal adult supervision. These children can participate in our two in-centre programs, Leaders and Junior Staff and act as a role model for the younger children. Our Youth Programs also goes beyond grade 7, for those past participants that are interested in volunteering with us and have the opportunity to become Student Staff in our centres.

Find more information below!

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LEADERS

Leaders are children in our programs, grades 4 through 7 who have shown an interest in the program and are willing and able to take responsibility for their actions. Leaders are able to learn a sense of responsibility by completing daily jobs, volunteering throughout their school, and working together to complete a Give Back Project in the spring. Leaders also get the opportunity to participate in special "Leaders Only" activities, such as fun out trips, and appreciation events.



JUNIOR STAFF

Junior Staff are children in our program who have completed a year of Leaders and are currently in grades 6 and 7. These children have the opportunity to gain "work" experience and learn responsibility by completing specific duties during their "shifts". Junior Staff lead by example and are comfortable enough to lead group activities with the children in our centres. All applications for our Junior Staff program are reviewed and all applicants interviewed to determine their eligibility.

MISCELLANEOUS

- 1. Tomorrow's Topkids is a licensed child care society and follows all provincial laws and adheres to Community Care Licensing regulations.
- 2. Toys, games, and money should be kept at home. Children with cell phones or smart watches are asked to keep these in their backpacks or locked in a filing cabinet during our programs. Staff are not responsible for any lost, stolen, damaged, or misplaced items or money brought from home.
- 3. Children are not permitted to use their own devices (cellphones, smart watches, iPad, etc.) during Tomorrow's Topkids programs. Children are welcome to use TTK devices in cases of an emergency. We ask parents to support us in this policy and leave these items at home.
- 4. Staff will not release any child's personal information to anyone but the legal parent or guardian.
- 5. We run public social media accounts which offer information about upcoming Early Dismissals, Pro-D Days, Breaks, and Registration. A private Facebook group is where we share photos.
- 6. Fee sheets are updated annually. They are accessible on our website and in-centre. They can be provided to individuals upon request.
- 7. A minimum of one month's written notice, or payment in lieu of notice is required to withdraw your child from the centre, to change from full-time to part-time care, to change part-time days, or to change to drop-in care. Notice must be received no later than the 1st of the prior month. For example, withdrawal notice for this upcoming September must be received no later than August 1st. Withdrawal Notice provided on August 2nd or later would be applied to October, and the September fee will be processed.
- 8. We are unable to provide extended care during the Gradual Entry process for Kindergarten participants. This process has Kindergarten participants gradually attend school in increasing increments (start at 45 minutes and working up to a full day) of the first two weeks of September. You will receive your child's Gradual Entry schedule from their school; Tomorrow's Topkids does not have their schedule. Kindergarten participants are welcome to attend during our regular hours of operation from 7:00am-8:45am (9:00am in Vancouver) and from 2:45pm (3:00pm in Vancouver) 6:00pm. Families are responsible for finding alternate options between 8:45am-2:45pm (9:00am-3:00pm in Vancouver).
- 9. Official tax receipts will be provided to the primary guardian listed on the registration form by the last day of February for the fees paid in the previous year.

FAQS



Please find answers to our most frequently asked questions below.

Can I apply to your programs online?

Yes, families may complete an Application Form on our website and submit a \$40.00 non refundable administrative fee, per child, per program (Early Learning and School Age).

My child doesn't attend a TTK host school. Do you provide pick-up services from other schools?

TTK does not provide transportation services.

We have already applied. When will I hear if my child has a space for September?

All applicants will be contacted on or before April 30th to either offer enrollment in their requested program or continued placement on the waitlist.

Is there a waitlist? How long will it take for my child to get into your program?

Waitlists at specific centres vary depending on the size of the centre and the current demand from the community. Our centres are licensed (by Vancouver Coastal Health) for a specific number of children and we cannot enroll more than that amount.

If you have submitted an application and there is no current space available, your child will be placed on the waitlist.

It is difficult to determine when your child will be offered space as this is dependent on current participants withdrawing from our programs. As soon as space becomes available, you will be contacted.

Can I find out where I am on the waitlist?

Due to the difficulty in estimating when spaces will become available, we do not provide waitlist numbers.

We have already applied; when will I hear if my child has a space for September?

All applicants will be contacted no later than April 30th of the requested year (for example, April 30th, 2025 for September 2025) to either offer enrollment in their requested program or placement on the waitlist.

If I withdraw my child for June (July for Spul'u'kwuks) are we still guaranteed a spot in September?

No, to secure a child's space for the upcoming school year, the June payment is required (July for Spul'u'kwuks). Written notice of withdrawal for the school year must be received no later than April 1st (May 1st for Spul'u'kwuks).

Is my child's space held each year?

Yes, your child's space will be held until you provide written notice of withdrawal. In February of each year, families will be asked to submit a "Returning in September Form".

Signing this form confirms you understand your child is enrolled in the coming September. If you do not return a signed form, you will still be charged monthly until you withdraw from the program.

FAQS CONTINUED

I am going on holidays for a month, can I withdraw my child and have them return the month after?

In order to hold your child's space for your return, you will need to pay the fee for the month you are away. Withdrawal will result in the space being given to the next family on our waiting list and there is no guarantee of another space becoming available.

If my child switches schools, can they stay enrolled in their current Clubhouse? Or, will you provide transportation? Do you guarantee them a space in another Clubhouse?

Your child would be welcome to stay in their current program, however, TTK does not provide transportation. Families would be responsible for arranging transportation to and from the program. Please note, that should the new school's early dismissals, pro-d days, and breaks, not line up with TTK, we will be unable to provide care. It is the family's responsibility to monitor the schedule. We are not able to guarantee space in another program. As our programs are filled to capacity; your child would be placed on the waitlist for another Clubhouse and you would be contacted when space becomes available.

My child requires additional adult support to be successful in group care, can I still apply to your programs?

Parents of children requiring extra assistance are asked to contact their local Supported Child Development Agency prior to applying to our programs.

In Vancouver, please contact the BC Centre for Ability (https://bc-cfa.org/)

In Richmond, please contact
<u>Aspire</u> (https://aspirerichmond.com/)

I only need care 2 days a week, is this possible? Do you offer part-time care?

None of our locations are currently offering part-time care.

Are you open for Early Dismissals?

Yes! We are open for all Early Dismissals.

Are you open during Kindergarten Gradual Entry?

We are not open for any additional hours during the Gradual Entry process. Kindergarten participants are welcome to attend our regular hours of operation (7:00am-morning bell and 2:45pm-6:00pm). Families are responsible for making arrangements between 8:45am-2:45pm. Please check with your child's school for their Gradual Entry schedule.

When will I receive my receipt for fee payment?

Receipts will be issued by February 28th for the preceding year.

Do you offer discounts to families with more than one child enrolled?

There is no discount in fees if you have more than one child attending Topkids.

I only need after-school care, and not both before and after-school care, is there a reduction in fees?

No, the full-time fee includes mornings at no additional cost.

Do you accept fee payments by credit card?

Yes, we accept Visa and MasterCard.

Is there a fee for declined payments? Yes, all declined payments

(Visa/MasterCard/Pre-Authorized Debit) are subject to a \$40.00 fee.

FAQS CONTINUED

Are your staff qualified?

Tomorrow's Topkids is dedicated to ensuring high-quality programming that is provided by caring, qualified and enthusiastic staff persons.

All staff employed by Tomorrow's Topkids

- 1. Complete a Criminal Record Check prior to working with the children.
- 2. Undergo an interview process with management including three reference checks.
 - 3. Participate in training and orientation sessions throughout the year.
- 4. Be wearing a badge while on-site identifying themselves as a Tomorrow's Topkids staff person. Staff pictures and names are posted so that you may easily identify who is working at the centre.
- 5. Have current CPR and Emergency First Aid certification
- 6. Have completed a course, or a combination of courses, of at least 20 hours duration in child development, guidance, health and safety, or nutrition.

I was only 5 min late picking up my child, will I still be charged a late fee?

Yes, our centres close at 6:00pm daily unless otherwise posted (our MacCorkindale Clubhouse closes at 5:30pm during Winter, Spring, and Summer breaks). If an emergency arises and you will be late, please call your child's centre. Parents picking up their child late will be charged \$10.00 per child for every 15 minutes after 6:00pm (even if only 5 minutes late) (and after 5:30pm at MacCorkindale during Winter, Spring, and Summer breaks). Late fees must be paid prior to a child returning the next day. Repeat offenders will be asked to remove their child from the program and fees will not be refunded.

Are your facilities licensed?

Yes, all of our centres are licensed school age child care facilities. We abide by the Child Care Licensing Regulations which sets out health and safety requirements, license application requirements, staffing qualifications, and program standards.

How many children are enrolled? What is your child to staff ratio?

Tomorrow's Topkids currently cares for over 350 children total; actual enrollment numbers per centre vary based on licensing capacity of the facility.

Our ratio of staff to children is no less than 1 staff for every 12 children in care as per Child Care Licensing Regulations.

During certain occasions the ratio is increased; for example when swimming, the ratio must never be less than 1 staff for every 3 children under the age of 7, and the children must be within arms reach of an adult at all times.

Can my child walk to TTK in the mornings?

Children are not permitted to arrive alone in the mornings to TTK. It is a requirement that parents/guardians transfer care to TTK staff members in person.

My child has an allergy, are any additional forms or information required?

Yes. Licensing requires additional information to be kept on file for all allergies, even those not requiring medication. Should emergency medication be required, additional forms will need to be completed by your family physician.

FAQS CONTINUED

What types of activities do you provide on a regular afternoon?

Children will be encouraged to participate in the day's planned activities, i.e. art, team games, baking, science, and more! Blocks, floor toys and the creative art shelf will be available to the children at all times, should they decide that is one of their preferred activities. Our staff team build monthly lesson plans based on the interests of the children in their programs.

Each week, we offer a community outing, science experiment, kitchen activity, as well as daily art projects, group games, and free play. We have lots of toys, games, books and art supplies available to the children at all times.

We play outside daily, rain or shine, as active, outdoor play is integral to children's healthy development.

Different activity opportunities will be available to each child daily giving them a chance to choose based upon their own skills and interests. Free play is an important part of a child's day. It encourages the development of social, creative, cognitive, physical and emotional components of the child's well being.

My child's birthday is coming up, can I bring in treats for the other children?

We realize that some families like to send a treat with their child to the centre in recognition of their birthday or as a holiday present, for example, cupcakes, ice cream etc. The staff and children at the centre appreciate and enjoy these treats and thank the parents for the extra time that families took to send them. We ask that a complete ingredient list be sent as well, to ensure that no one with any allergies accidentally eats something harmful.

Do you provide meals or snacks?

Throughout the school year, a snack will be provided in the afternoons at approximately 3:30pm. There will be vegetables or fruit made available to the children, as well as a hot or cold "treat" such as quesadillas, popcorn, yogurt, granola bars and others.

Parents/guardians may look at the announcement board to see what kind of snack will be served each day. This snack is not meant to be a meal replacement. The staff will not be serving enough food to replace dinner, it is only intended to whet their appetite and "re-energize" the children after a day of school.

During school-break periods and school pro-d days an afternoon snack will be provided but parents must send a bagged lunch with a morning snack.

I have a complaint or concern, who should I speak to?

In the event that you do have a concern or complaint, we encourage you to let us know by using the following complaint system:

- Please address your concerns to the staff person or the program supervisor directly involved, so that the problem can be eradicated quickly.
- If you are not satisfied with how the problem is being handled, please notify a Tomorrow's Topkids Child Care Society Manager at 604-437-4744.
 - 3. If you are still not satisfied, then you may make a complaint directly to our licensing office. The number will be provided to you upon your request.

NEED MORE Information?



We look forward to you family joining Tomorrow's Topkids! Please do not hesitate to reach out to us if you have any other questions.

- Tomorrow's Topkids Child Care Society
 Metrotown RPO PO Box 1228, Burnaby, BC V5H 4J8
- 604-437-4744
- registration@ttk.org
- www.ttk.org

SOCIALS



